

TR 94 : 2021
(ICS 03.220.30)

TECHNICAL REFERENCE

**Mass rapid transit and light rail transit
operations – Guide for assisted service kiosks
in stations**

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– Guide for assisted service kiosks in stations**

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The Technical Committee set up the Working Group on Mass Rapid Transit and Light Rapid Transit Operations – Guide for Assisted Service Kiosks in Stations to prepare this standard. The Working Group consists of the following experts who contribute in their *individual capacity*:

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The organisations in which the experts of the Working Group are involved are:

Land Transport Authority
SBS Transit Ltd
Singapore Polytechnic
SMRT Trains Ltd
The Institution of Engineers, Singapore
Transit Link Pte Ltd

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Foreword

This Technical Reference was prepared by the Working Group on Mass Rapid Transit and Light Rapid Transit Operations – Guide for Assisted Service Kiosks in Stations set up by the Technical Committee on Railway Systems under the purview of TCSC.

This TR is a provisional standard made available for application over a period of three years. The aim is to use the experience gained to update the TR so that it can be adopted as a Singapore Standard. Users of the TR are invited to provide feedback on its technical content, clarity and ease of use. Feedback can be submitted using the form provided in the TR. At the end of the three years, the TR will be reviewed, taking into account any feedback or other considerations, to further its development into a Singapore Standard if found suitable.

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Mass rapid transit and light rail transit operations – Guide for assisted service kiosks in stations

1 Scope

This standard gives guidelines for the operational considerations of the assisted service kiosks (ASK) in the designing of ASKs for use in stations.

2 Normative references

There are no normative references in this standard.